

WORLD EXCELLENCE SUMMIT



SHAPING THE FUTURE OF EXCELLENCE AND SUSTAINABILITY

AGENDA

Date: 19-20 November 2019

Venue: Dubai International Convention and Exhibition Centre - Za'abeel Hall 6



DAY 1

Program	Time	Content
Opening Ceremony	08:00 - 08:30	Registration
	08:30 - 08:35	Opening Ceremony and National Anthem
	08:35 - 08:45	Opening Speech: H.E. Saeed Al Tayer - MD & CEO, DEWA
	08:45 - 08:50	DEWA Excellence Video
	08:50 - 09:15	Summit Key Note Speaker: Dr. Harland James Harrington
	09:15 - 09:30	Mr. Russel Lungimor, EFQM CEO Presentation of the New Model EFQM 2020
Coffee break	09:30 - 09:45	
Summit Overview	09:45 - 10:00	Prof Hadi Eltijani
Keynote Session	10:00 - 10:20	Mr. Suresh Satramsingh Lulla
High level panel discussion	10:20 - 12:00	<ul style="list-style-type: none"> • SKGEP: Mr. Marwan Al Zaabi • DGEP: Dr. Hazzaa Al Nuaimi • EFQM: Mr. Russell Alan Mark Longmuir • KACE: Prof. Ibrahim Al Rawabdah • EGYPT Excellence Award: Dr. Khaled Mohamed Elbarbary • Moderator: Dr. Robin Mann
Prayer & lunch break	12:00 - 13:30	
Speakers Recognition	13:30 - 14:00	
Presentations and Parallel Sessions	14:00 - 15:30	Venue: Hall #1 Session 1: Best practices - Governance Main Speaker: Dr. Stefan Gottlieb Hagmann <ul style="list-style-type: none"> • Speaker 1: A representative from Ministry of Climate Change & Environment • Speaker 2: A representative from Abu Dhabi National Exhibition Center • Speaker 3: A representative from Dubai Electricity & Water Authority
	14:00 - 15:30	Venue: Hall #2 Session 2: Best practices - Project Management Main Speaker: Mr. Ricardo Triana Guerrero <ul style="list-style-type: none"> • Speaker 1: A representative from Abu Dhabi Housing Authority • Speaker 2: A representative from Dubai Aviation Engineering Projects • Speaker 3: A representative from Dubai Electricity & Water Authority
Closing Session	15:30	

DAY 2

Program	Time	Content
Morning Coffee & Registration	8:00 - 8:30	
Presentations and parallel sessions	8:30 - 10:30	Venue: Hall #1 Session 3: Best practices - Future Shaping Main Speaker: Prof. Brett Edward Trusko <ul style="list-style-type: none"> • Speaker 1: A representative from Federal Authority for Gov. Human Resources • Speaker 2: A representative from Dubai Media Inc • Speaker 3: A representative from Dubai Electricity & Water Authority
	8:30 - 10:30	Venue: Hall #2 Session 4: Best practices - Sustainability Main Speaker: Mr. Emmanuel Perakis <ul style="list-style-type: none"> • Speaker 1: A representative from Abu Dhabi Environment Agency • Speaker 2: A representative from Ministry of Climate Change & Environment • Speaker 3: A representative from Dubai Electricity & Water Authority
Coffee Break	10:30 - 11:00	
Presentations and parallel sessions	11:00 - 12:30	Venue: Hall #1 Session 5: Best practices - Innovation Main Speaker: Mr. Vittorio Cesarotti <ul style="list-style-type: none"> • Speaker 1: A representative from General Directorate of Residency & Foreigners Affairs • Speaker 2: A representative from Benchmarking Company Authority • Speaker 3: A representative from Dubai Electricity & Water Authority Dubai
	11:00 - 12:30	Venue: Hall #2 Session 6: Best practices - Service Main Speaker: Mr. Carmine Marcello <ul style="list-style-type: none"> • Speaker 1: A representative from Benchmarking Company • Speaker 2: A representative from Ethos Integrated Solutions • Speaker 3: A representative from Dubai Electricity & Water Authority
Prayer & Lunch Break	12:30 - 14:00	
Presentations and Parallel Sessions	14:00 - 15:30	Venue: Hall #1 Session 7: Distinguished Employee Main Speaker: Maha Al Suwaidi <ul style="list-style-type: none"> • Speaker 1: A representative from Dubai Police • Speaker 2: A representative from Dubai Electricity & Water Authority • Speaker 3: A representative from Dubai Electricity & Water Authority
	14:00 - 15:30	Venue: Hall #2 Session 8: Independent Categories Main Speaker: Fatima Al Sayed AlHashimi <ul style="list-style-type: none"> • Speaker 1: A representative from Ministry of Climate Change & Environment • Speaker 2: A representative from Dubai Electricity & Water Authority • Speaker 3: A representative from Dubai Electricity & Water Authority
Closing Session	15:30	



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customercare@dewa.gov.ae | www.dewa.gov.ae



OFFICIAL SUSTAINABLE ENERGY PARTNER

Our Vision
A globally leading sustainable innovative corporation

P.O. Box 564, Dubai, United Arab Emirates
T: +971 4 601 9999, F: +971 4 601 9995